Meet your new phone

xfinity mobile

SAMSUNG
Galaxy Note9

Getting started

This guide provides you with the information you need to get started.

- Before turning on your phone, visit **xfinitymobile.com/activate**. Log in to start the activation process.

Access account information

- The Xfinity Mobile app is preloaded on your phone. Consider it your control center to track your usage, manage your account and more.
- From a home screen swipe up to access apps, tap **Search phone**, and enter **Xfinity Mobile** to find the **Xfinity Mobile** app.

1 A map of the hardware

Device features

Expandable storage

- Expand storage with a microSD™ card (sold separately).

Flexible security

- Biometric security features

Camera

- Live translate
- AR Emoji
- Super slow motion video
- Bixby Vision

S Pen with Bluetooth

- Remotely open an app or take a selfie using the S Pen button.

Bixby

- The smarter way to get things done. Say a command, identify what you're looking at or set a reminder just by pressing a button.

IP68

- Water resistant*

*For more information, see Samsung Terms and Conditions.

2 Set up your phone

Remove SIM/microSD tray

Use the tool to open the SIM/microSD card tray.

Charge your device

Before turning on your phone, charge it fully.

Insert SIM/microSD card

Slide the SIM card and the optional microSD card into the trays with the gold contacts facing down.

NOTE: Your SIM card may be pre-installed.

Backup and restore

For help transferring contacts, photos and other content from your old phone, visit: **samsung.com/smartswitch**

NOTE: Use only Samsung approved charging devices and batteries. Samsung accessories are designed for your device to maximize battery life. Using other accessories may void your warranty and may cause damage.

3 Customize your phone

Pinch the home screen to change the look of your device:

Wallpapers Themes Widgets Home screen settings

From a home screen swipe up, and then tap Settings to customize, connect or turn on options to personlize your phone:

Connections
Connect to or set up a Wi-Fi network, Bluetooth device, Wi-Fi™ calling, Mobile HotSpot, Tethering and other connection options.

Sounds and vibration
Set device volume and sounds.

Display
Customize the home screen and display brightness.

Lock screen
Select a screen lock type and set security options.

Biometrics and security
Set biometric security options.

Bixby

Set reminders, send messages, search and access content on your phone and the Internet.

Press the **Bixby** button and follow the prompts.

For more information about Bixby, visit **samsung.com/us/support/owners/app/Bixby**

Learn more

Need help?

The Help feature gives access to the user manual and information on how to use your device.

To open the **Help** feature, from the home screen, swipe up and tap **Settings** > **Help**.

- Make a call
- Send a text
- Contacts
- Health & Fitness
- Personalized device support
- Accessibility settings

Search

From the home screen swipe up, and search for apps, settings, contacts and more.

Camera

Camera modes

Swipe left or right to select a mode.

Bixby Vision

Identify anything based on what's live in the viewfinder.

Tools panel

Swipe left or right to select effects.

Record

Record a video.

Capture and zoom

Capture image, or drag (L or R) to zoom in and out.

Gallery

View photos.

Super Slow-mo

Super slow-mo captures several frames per second, slowing down reality so you can enjoy every frame.

AR Emoji

Create a personal animated emoji that looks like you.

Stickers

Stickers are a fun way to express yourself while chatting or messaging with friends.

S Pen with Bluetooth

Unleash the S Pen

Push the S Pen inward to release it, then pull it out.

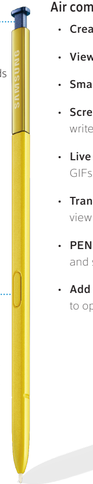
When you remove the S Pen, Air commands launches.

S Pen button

Press the S Pen button to open an app remotely.

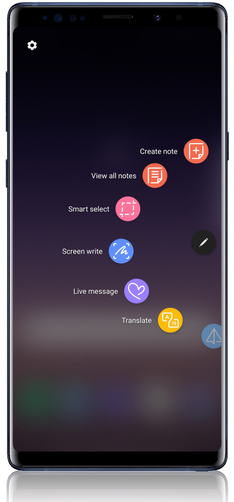
A single or double press can open an app, capture a photo, navigate, scroll and more.

Remove the S Pen, and tap **Settings** > **S Pen remote** to set the S Pen remote features.



Air command

- **Create note**: Create customized notes.
- **View all notes**: View all notes created.
- **Smart select**: Outline and crop a screen.
- **Screen write**: Capture a screen image and write on it.
- **Live message**: Create live messages and GIFs.
- **Translate**: Hover the S Pen over a word to view its definition and pronunciation.
- **PENUP**: Use the S Pen to draw, color, edit, and share live drawings.
- **Add shortcuts**: Select an app or function to open or turn on using Air command.



Samsung Care

Get to know your product

- Access user manuals, tips and more at **samsung.com/us/support**

Ask the community

- Ask questions and get solutions from other Samsung customers, at **us.community.samsung.com**

Contact us for support

- For hardware or software support, visit **samsung.com/us/support/contact** or call us at 1.800.SAMSUNG.
- Find a service location near you, at **support-us.samsung.com/cyber/locator/asc_locator.jsp**

Need Help? We're here.
Call Xfinity Support at **1 (888) 936-4968**

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